

Job Title	Air Conditioning Technician	Directorate	Service Delivery
Grade / Level		Cost Centre	
Reports to (Role)	Service Manager	Direct reports (Roles)	N/A
Location	Home Based with daily UK travel		

Role Purpose

To carry out Preventative Planned Maintenance to customer plant and equipment from split AC systems to VRF Systems and troubleshoot and diagnose reactive calls.
To provide technical assistance to Customers' and the Service Desk as required.

Key Accountabilities

- Carry out PPM to customers' air conditioning equipment.
- Conduct troubleshooting and fault finding to diagnose and resolve issues promptly.
- Ensure all works are completed to the highest standards, with a focus on quality and safety.
- Work independently and as part of a team to meet deadlines and client requirements.
- Communicate effectively with clients and internal teams to provide updates on work progress and resolve any issues.
- Provide out of hours on-call cover on a rota basis.

Essential Qualifications and Experience

- Experience of air conditioning and VRF/VRV Systems.
- Good understanding of electrical systems.
- Excellent problem-solving skills and attention to detail.
- Confident working at heights and in various environments.
- FGas qualified with experience in a similar role within the HVAC industry.
- Proficient in all MS Office packages
- Full UK Driving Licence

Desirable Qualifications and Experience

- > Electrical or Controls Experience.

Personal Specifications and Role Dimensions

People	Financial	Other
<ul style="list-style-type: none"> > Great team player > Customer focused + willing to go the extra mile. > Excellent attention to detail and takes pride in their work. 	<ul style="list-style-type: none"> > Bonus Scheme > Paid door to door > Overtime/call-out potential > Company Vehicle > 25 Days Holiday + Statutory BH > Company Pension > Death in service scheme > Sickness and injury insurance scheme > Career progression – we'll work with you to achieve your long-term career aspirations > The opportunity to work on industry-leading equipment and gain knowledge of a variety of HVAC rentals, and temperature control equipment. 	<ul style="list-style-type: none"> > Demonstrable organisation and planning to effectively manage conflicting and numerous priorities > Exceptional verbal and written communication skills > Strong numerical understanding > Attention to detail

Full-Time contract, standard hours 8m to 5pm Monday to Friday. Weekend or out of hours support will be necessary
Longer working hours during busy periods