

Job Title	Rental Technician	Directorate	Service Delivery
Grade / Level		Cost Centre	
Reports to (Role)	Service Manager	Direct reports (Roles)	N/A
Location	Home Based with daily UK travel		

Role Purpose

Field-based Service Technician to help support and grow our HVAC rental operations throughout the UK. Hybrid role working in the field installing, commissioning, and decommissioning a variety of HVAC rental equipment throughout the UK. Also, at our fleet depot in Elland to help service, test, and repair HVAC rental fleet.

Installation of temporary rental cooling and heating solutions. To provide technical assistance to Customer Service Engineers and Customer Service as maybe required.

Key Accountabilities

- > Installation / de-installation of HVAC Rental Equipment.
- > Carrying out routine maintenance, attend breakdowns.
- Refurbishment of units in the depot clean, repairs, depot audits compliance, paperwork, and maintaining the depot/equipment.
- > To liaise and work effectively with the service operations teams.
- > To act quickly where problems arise and to maintain an open system of communication between the customers and the service desk.
- Good understanding of electrical systems.
- Excellent problem-solving skills and attention to detail.
- > Confident working at heights and in various environments.

Essential Qualifications and Experience

- FGas qualified with experience in a similar role within the HVAC industry.
- Experience / knowledge of IDF heating, air conditioning, chillers, boiler systems, and generators.
- Proficient in all MS Office packages
- ➤ Full UK Driving Licence

Desirable Qualifications and Experience

> Gas or Boiler Experience qualifications

Personal Specifications and Role Dimensions

People	Financial	Other
> Great team player	> Bonus Scheme	> Demonstrable organisation and
> Customer focused + willing to go	> Paid door to door	planning to effectively manage
the extra mile.	> Overtime/call-out potential	conflicting and numerous priorities
> Excellent attention to detail /	> Company Vehicle	> Exceptional verbal and written
take pride in their work.	> 25 Days Holiday + Statutory	communication skills
	> Company Pension	> Strong numerical understanding
	> Death in service scheme	> Attention to detail
	> Sickness and injury insurance scheme	
	> Career progression – we'll work with you to	
	achieve your long-term career aspirations.	
	> The opportunity to work on industry-	
	leading equipment and gain knowledge of a	
	variety of HVAC rentals, and temperature	
	control equipment.	

Full-Time contract, standard hours 8m to 5pm Monday to Friday. Weekend or out of hours support will be necessary Longer working hours during busy periods